



Ikshwanku Sharma


Power Platform | Dynamics CRM 365
Developer



 Greater Noida, India 201306

 <https://www.linkedin.com/in/ikshwanku-sharma/>

 +91836003667

 sharma.ishu.1236@gmail.com

Microsoft Certified Power Platform Specialist with 3.5 years of experience in Dynamics 365 CRM customization, automation, and solution delivery. Skilled at collaborating directly with clients to understand their challenges, analyze business processes, and craft effective, technology-driven solutions. Known for turning complex requirements into simple, impactful systems that improve efficiency, productivity, and customer satisfaction. Passionate about driving digital transformation and delivering solutions that truly solve business problems.



Skills

- Power Apps Development (Canvas and Model Driven App)
- Power Automate Flow Development & Azure Logics Apps Workflows
- Problem Solving
- Dynamics 365 CRM Customizations & Configurations
- Plugins & Web Resources
- Dataverse Customization
- Integration with different systems (Microsoft & Third Parties both)
- SharePoint Customization
- Power BI Dashboard & Report Development for CRM Data
- Client Communication & Solution Demonstration



Work History

● Technical Consultant

Netsmartz, Noida

- Collaborated directly with clients to gather requirements, analyze processes, and design Dynamics 365 CRM and Power Platform solutions.
- Developed and customized Power Apps (Canvas & Model-Driven Apps) to automate business processes and improve user experience.
- Built Power Automate flows and Business Process Flows for approvals,

2023-08 - Current

notifications, and automated workflows.

- Customized Dynamics 365 CRM entities, forms, views, dashboards, workflows, business rules, and plugins to meet complex business requirements.
- Developed advanced JavaScript scripts for form scripting, field validation, ribbon/command bar logic, and dynamic UI behavior.
- Designed, developed, and deployed PCF (Power Apps Component Framework) controls for enhanced custom UI components and improved app usability.
- Implemented Azure Logic Apps workflows, REST API integrations, and custom connectors for real-time data synchronization across multiple platforms.
- Designed and managed integrations with external systems, including Dynamics 365 Business Central (Online & On-Prem), Gravity Forms, ClickDimensions, Magento, and custom PHP websites, enabling seamless data exchange and unified processes.
- Configured Dataverse tables, forms, relationships, and business logic, ensuring structured data management and reporting.
- Performed data import, export, and migration, maintaining data accuracy, integrity, and adherence to organizational standards.
- Managed security roles, business units, teams, and access permissions within Dynamics 365 CRM to enforce governance and compliance.
- Created Power BI dashboards and reports leveraging CRM and Dataverse data to provide actionable insights for business users.
- Conducted client demos, workshops, and UAT sessions, ensuring solution alignment, adoption, and satisfaction.
- Provided post-deployment support, troubleshooting, performance optimization, and continuous enhancement of CRM and Power Platform solutions.
- Authored technical documentation, integration guides, workflow manuals, and training materials for internal teams and clients.

2022-08 - 2023-08

Junior Software Engineer

Netsmartz, Noida

- Worked on Microsoft dynamics CRM and Power Platform.
- Participate in various stages of project development, gaining hands-on experience and contributing to team efforts in delivering solutions
- Designed customized solutions for proposals to potential customers.
- Provide support and troubleshooting for Dynamics 365 CRM and Power Platform applications
- Worked on Microsoft dynamics CRM and Power Platform
- Create and manage automated workflows using Power Automate to automate the processes as per the business needs.
- Updated old code bases to modern development standards, improving functionality

2022-04 - 2022-08

Engineer Intern

Netsmartz, Noida

During my internship, I learned how to give business solutions using Microsoft Dynamics CRM,
how to write plugins using C# and .net.
Writing Web Resources using Javascript, HTML and CSS.
Skills: Microsoft Dynamics 365 CRM Customisations.



Education

2018-07 - 2022-07

● **Bachelor of Technology: Computational Science**

Dr APJ Abdul Kalam Technical University - Lucknow



Certifications

2022-08

● [Microsoft Certified Power Platform Functional Consultant Associate](#)

2023-09

● [Microsoft Certified Power Platform Developer Associate](#)

2025-08

● [Microsoft Certified Power Platform Solution Architect Expert](#)