

# LOHITT GULSHANAHUJA

PMP® | CSM® | CSPO® | ITIL | LSS

Digital Transformation Leader | IT Business Partner |  
IT Application Portfolio Leader

📍 Bangalore ,KA

✉ lohttahuja@gmail.com

☎ +91-9742670101

## PROFILE OVERVIEW

Dynamic Digital Leader with over 14 years of experience in driving global IT strategies within the life sciences, FMCG & aviation sector, significantly enhancing operational efficiency and regulatory compliance. Proven expertise in digitization, quality management, and stakeholder engagement enables the successful delivery of business-critical IT applications and digital transformation initiatives. Successfully delivered Digital solutions across global fortune 50 industries thus contributing to over \$10 million in revenue growth and advancing sustainable manufacturing practices. Developed and executed digital strategies that improved operational efficiency by 20% and expanded market reach by 25% in India. Expert in strategizing, planning, and fostering Business-IT collaboration to deliver large-scale transformation programs within Agile frameworks. Committed to advancing organizational goals through innovative IT leadership and a focus on continuous improvement.

## EXPERIENCE

### Merck Kgaa

#### Senior Manager - Global R&D IT Applications

2022 - PRESENT

- Define R&D IT strategic roadmap for Life science business unit by Identifying legacy applications and setting up replacement/sunset plan to ensure business continuity thus developing advance knowledge of pharma product development cycle, R&D and Clinical development under GxP environment.
- Responsible for global R&D IT Digital transformation roadmap and determine short-and long-term strategic plan for business critical enterprise level solutions(Lab Informatics -ELN/LIMS, PLM/PDM Solutions, Digital Workplace, Clinical Trail systems).
- Provide expert technical leadership and take ownership of multiple R&D and Life Science projects including development of custom Bioinformatics applications development using large scale omics data types including transcriptomics, proteomics, metabolomics etc. & CRISPR gene editing data analysis methodologies to solve various business problem statements around drug efficacy & safety under GxP environment .
- Leading a 40 membered R&D IT applications global team responsible for managing & supporting 80+ applications for Merck Life science BU
- Successfully contributed to the Global R&D IT budget management activities by strategically allocating resources to support key business initiatives and maximize value. Effectively oversee vendor contracts and license agreements totaling \$5M, enabling the IT and business teams to achieve their annual cost reduction target of 3%.
- Successfully Lead the migration of legacy quality management systems to PTC Windchill QMS platform for Lab waters and Biomonitoring BU's , resulting in streamlined processes, improved data accuracy by ~85%, and enhanced regulatory compliance to 95% across US and FRANCE BU's

### DuPont Sustainable Solutions(formely DuPont Inc.)

#### Manager -Digital EHS Consulting

2021-2022

- Successfully lead the design and implementation of EHS Digital solutions for pharmaceutical clients across AMEA markets, focusing on improving business processes and supporting their OKRs to advance sustainable manufacturing, delivering solutions that contributed to over \$1 million in revenue growth.
- Developed and executed digital capabilities and strategic roadmaps to strengthen the DSS portfolio in India, resulting in a 10% improvement in operational efficiency and a 12% increase in market reach, collaborating with executive leadership to leverage technology for sustained business expansion.
- Partnered with market consultants and account managers to build a digital portfolio aligned with go-to market CAPEX /OPEX objectives in EHS domain to drive operational excellence and sustainability.

## SUCCESS STORIES

- Merck Kgaa, As Head of IT applications successfully Lead Merge and consolidation of multiple PLM instances used across different regions and merging into a single global PLM instance resulting in savings of 50k EUR for Merck BU's across EUROPE & US.
- Sanofi India Pvt. Ltd, As Service Delivery Manager, successfully contributed to the organization-wide rollout of the Office 365 solution for over 30,000 users.
- Boeing India Pvt. Ltd, As Product Manager, successfully led the MVP release of Boeing's Next Generation Learning Management Solution, a project valued at over \$10 million.
- General Mills India Pvt. Ltd., Successfully led technical migrations of enterprise-grade applications such as SharePoint, ServiceNow, SFDC, and Office 365.

## EDUCATION

2020-2022 | Deakin University

### Master of Business Management

2006 - 2010 | RGPV University

### Bachelor of Engineering - Computer Science

## SKILLS

- Strategy & Leadership
- Governance & Compliance( GxP/GmP)
- Budget Forecasting
- P&L Management
- Digital Program & Portfolio Management
- Industry 4.0
- Change Management
- Stakeholder Management
- Design Thinking & UX
- Vendor Management
- Business Process Automation
- Agile Product Management
- Manufacturing Digitalization
- Application Development Lifecycle Management
- OKR Framework
- Capability Development
- Talent Development
- Leadership Coaching

## WORK EXPERIENCE

### CERTIFICATION

- Project Management Professional (PMP)
- Lean Six-Sigma Green Belt (EXIN)
- Certified Product Owner(CSPO)
- Certified Associate in Project Management(CAPM)
- Certified Scrum Master
- ITIL V3 Foundation
- Microsoft AZURE
- O365 Fundamentals Specialist

#### Sanofi India Pvt. Ltd

2020-2022

##### Service Delivery Manager (Digital Workplace Productivity)

- Spearheaded the enterprise-wide deployment and integration of digital workplace productivity solutions (Microsoft Office 365, Klaxoon, Mentimeter, Kahoot), ensuring compliance with GxP practices to enhance collaboration, efficiency, and regulatory adherence.
- Tracked and analyzed KPI, including an 85% adoption rate, a 30% reduction in meeting times, a 25% improvement in cross-functional collaboration, and 20% productivity gains, ensuring effective issue resolution, enhanced usability, and comprehensive post-rollout support for key business users
- Managed Digital Workspace Service Lines along with management of vendor managed teams thus ensuring global and regional service delivery met agreed-upon service levels of 95% and consistently mitigated the impact of unforeseen disruptions to maintain seamless operations.

#### Boeing India Pvt. Ltd

2018-2020

##### Agile Product & Portfolio Management Lead

- Successfully lead development and delivery (MVP) of Boeing Next-Gen Learning Management suite for Boeing Commercial Services (10 MN \$ + project value)
- As a Product & portfolio specialist, managed team of 30+ Developers and key responsibilities include backlog management, scheduling, work allocation, providing advice and guidance on feature developments, and resolving problems/impediments to meet technical performance and ensuring financial objectives of project are met within agreed timeliness
- Lead the adoption and implementation of agile methodologies across product teams, promoting a culture of continuous improvement and collaboration
- Serve as a liaison between product teams and senior leadership, providing regular updates on portfolio performance, risks, and opportunities
- Provide guidance and support to product owners, scrum masters, and development teams to ensure adherence to agile principles and best practices

#### General Mills India Pvt. Ltd

2012-2018

##### Assistant Manager - Manufacturing IT Applications

- Successfully transitioned manual quality management processes to an automated QMS (Track-wise), significantly reducing errors and improving regulatory compliance for the ITQ BU
- Managed the IT Applications portfolio for the ITQ organisation, aligning business priorities with the broader IT roadmap successfully
- Responsible for troubleshooting issues, support and implementing solutions to enhance system performance
- Led and defined the IT strategy for the Reporting & Analytics work stream (using BI tools like Spitfire and Tableau) for the Manufacturing Business Unit
- Served as the BU ambassador, leading process standardization and streamlining initiatives by identifying reusable components and eliminating redundant processes
- Managed multiple process reengineering projects, restructuring communication flow across R&D and Manufacturing BU, reducing paperwork by ~75%
- Partnered with leadership teams to identify digital transformation opportunities and developed a portfolio of diverse digital initiatives, maintaining a CSAT > 95% for over five years
- Key competencies include aligning business objectives with technology solutions for business automation

#### Cimcon Software Inc.

2010-2012

##### Technical Support & Implementation Specialist